ZTE Avid 559

QUICK START GUIDE

Consumer Cellular®

Welcome!

This guide will help you get the most out of your new ZTE Avid 559. You'll find instructions to help you begin using your device.

If you need more assistance, feel free to contact us by using the contact information listed below. We're always happy to help you!

Need More Information?

Visit our website at **ConsumerCellular.com/Help**

Call us at **(800) 686-4460**

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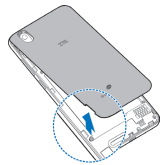
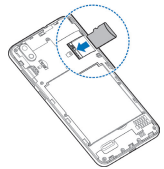
SETTING UP YOUR PHONE

INSTALLING A microSDXC™ CARD

The microSDXC card can be installed and removed while the phone is turned on. Unmount the microSDXC card before removing it.

1. Place your finger in the slot at the lower left of the back cover to lift and remove the cover.
2. Hold your microSDXC card with the metal contacts facing down and slide it into the microSDXC card slot.
3. Press the cover gently back into place until you hear a click.





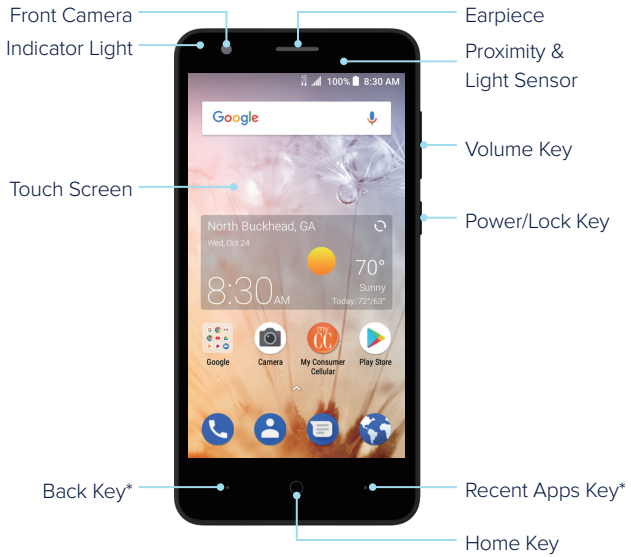
CHARGING THE BATTERY

You should fully charge the battery as soon as possible. If the battery is low, there will be a pop-up message on the screen. As you charge your phone, the screen will tell you the exact battery level from the status bar.

WARNING! Use only ZTE-approved chargers and cables. The use of unapproved accessories could damage your phone or cause the battery to explode.

1. Connect the adapter to the charging port.
2. Connect the charger to a standard AC wall outlet. If the phone is on, you'll see a charging icon, such as or , appear in the status bar.
3. Disconnect the charger when the battery is fully charged.

GETTING TO KNOW YOUR PHONE



*Customizable. See Touch Screen and Navigation Keys.

NOTIFICATIONS

The status bar at the top of the home screen provides phone and service status icons, and notification icons.

PHONE AND SERVICE STATUS ICONS

	3G connected
	4G LTE connected
	Do not disturb mode on
	Vibration mode
	Ringer off
	Battery low
	Battery full
	Battery charging
	Wired headset connected
	No signal
	Signal strength

	No nano-SIM card installed
	Airplane mode
	Bluetooth on
	Connected to a Wi-Fi network
	Wi-Fi in use
	Speaker on
	Phone microphone off
	GPS on
	Mobile hotspot on
	Alarm set

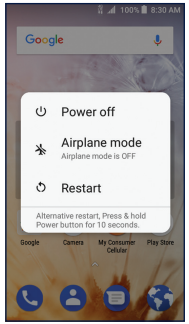
NOTIFICATION ICONS

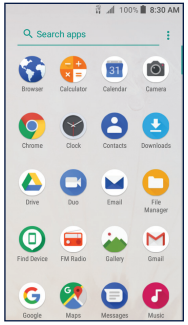
	New SMS/MMS
	New email(s)
	New Gmail™ message(s)
	Missed call
	Call in progress
	Call on hold
	Song playing

	Upcoming event
	New Wi-Fi network detected
	Downloading/receiving data
	Sending data
	USB tethering on
	Play Store updates available

TOUCH SCREEN AND NAVIGATION KEYS

- **Power/Lock Key:** Press and hold to power on, restart the phone, turn on/off airplane mode, or power off. Press to turn on/off the screen display.
- **Home Key:** Press to return to the home screen from any application or screen. Press and hold to access Google Assistant.
- **Recent Apps Key:** Press to view recently used apps. Double-tap to switch to the most-recent app. Press and hold while using an app to select apps for split-screen.
- **Back Key:** Press to go to the previous screen.
- **Volume Key:** Press to turn the volume up or down or to enable silent/vibration mode.





OPENING APPLICATIONS

1. Press Home if the current screen is not the home screen.
2. Swipe up on the screen.
3. Swipe up or down on the screen and tap an app to open it.

PERSONALIZING

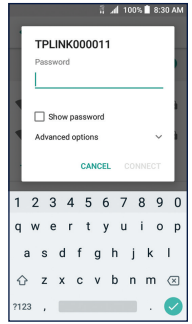
You can change the positions of the Back Key and Recent Apps Key.

Swipe up on the home screen and tap Settings > **Features** > **Navigation keys** and select an option.

INTERNET

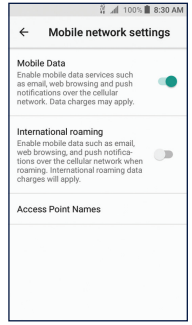
CONNECTING VIA WI-FI

1. Swipe up on the home screen and tap Settings > **Network & Internet** > **Wi-Fi**.
2. Slide the on/off switch if Wi-Fi is off. Your phone automatically searches for Wi-Fi networks in range and displays their names and security settings. Your phone also connects to previously linked networks when they are in range.
3. Tap a network name to connect to it.
4. If the network is secured, enter a password or other credentials (ask your network administrator for details) and tap **CONNECT**.



CONNECTING VIA MOBILE NETWORK

1. Swipe up on the home screen and tap Settings > **Network & Internet** > **Mobile network**.
2. Slide next to **Mobile Data** to enable mobile data.



CALLING AND VOICEMAIL

MAKING A CALL

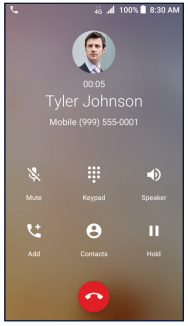
1. From the home screen, tap > .
2. Enter the phone number with the on-screen keypad. Tap to delete incorrect digits.
3. Tap to place the call.

NOTE: To call a contact, press > > **CONTACTS** and tap .

CHECKING VOICEMAIL

1. From the home screen, tap > .
2. Press and hold the **1 Key**. If prompted, enter your voicemail password.
3. Follow the voice prompts to listen to and manage your voicemail messages.

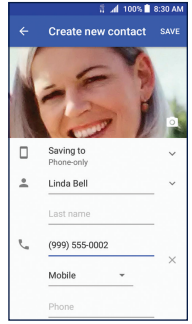
NOTE: For detailed information, please contact the service provider.



ADDRESS BOOK

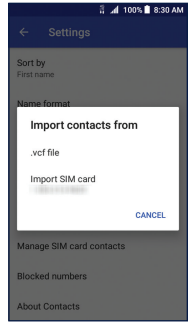
CREATING A NEW CONTACT

1. From the home screen, tap .
2. Tap .
3. Enter the contact name, phone number, email addresses, and other information, as shown.
4. Tap **SAVE** to save the contact.



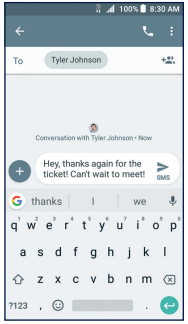
IMPORTING CONTACTS IN BATCHES

1. From the home screen, tap .
2. Tap > Settings > **Import** > **.vcf file**.
3. Select an account in which to save the contacts.
4. If prompted, choose to import one, multiple, or all vCard files.

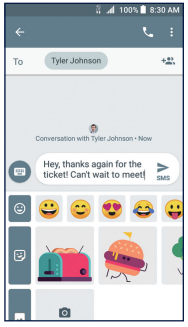


TEXT MESSAGING

1. From the home screen, tap > .
2. Enter the recipient(s) and message text. Tap > to add emoji. If you want to send an MMS, tap . Then tap to attach Gallery photos/videos, tap to capture a photo ( ) or a video clip ( ), tap to add stickers, tap to share your location, or press and hold to record and send a voice message.
3. Tap to send the message.



Please don't text and drive.

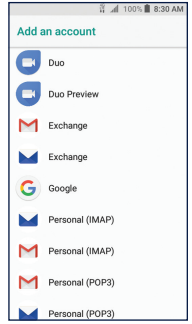


EMAIL

SETTING UP GMAIL™

1. Swipe up on the home screen and tap > **Add an email address** > **Google**.

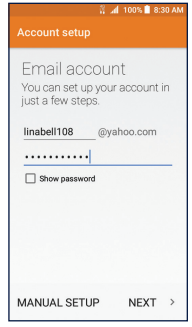
   NOTE: If another Gmail account is already set up, swipe up on the home screen and tap > **Accounts** > **Add account** > **Google**.
2. Enter your existing Google™ email and tap Next, or tap **Create account**.
3. Follow the instructions on the screen to set up the account.



SETTING UP EMAIL

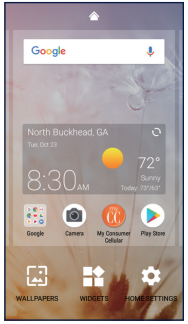
1. Swipe up on the home screen and tap and select an email server.

   NOTE: If another email account is already set up, swipe up on the home screen and tap > **Accounts** > **Add account** and select an email account type.
2. Enter the email address and password.
3. Tap **NEXT** and follow the on-screen instructions.



CUSTOMIZING HOME SCREENS

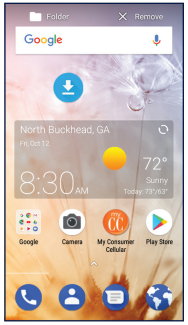
You can customize your home screen by adding shortcuts, folders, widgets, and more.



ADDING WIDGETS

1. Press and hold an empty spot on a home screen.
2. Tap **WIDGETS**.
3. Press and hold a widget and drag it to the desired home screen.

   NOTE: To add a shortcut to a home screen, press and hold the app from the App Tray and drag it to a home screen.



REMOVING WIDGETS OR SHORTCUTS

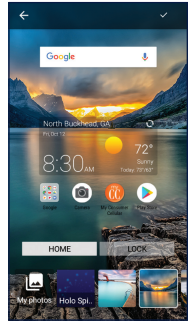
1. Press and hold a widget or shortcut on the home screen.
2. Drag it to ✕ at the top of the screen to remove it.

ORGANIZING SHORTCUTS WITH FOLDERS

1. Press and hold a shortcut.
2. Drag it to ▭ at the top of the screen. A new folder is created.
3. If needed, drag more shortcuts and drop them into the folder.

APPLYING NEW WALLPAPERS

1. Press and hold an empty spot on a home screen.
2. Tap **WALLPAPERS**.
3. Select a wallpaper source (**My photos** or a live wallpaper) and choose an image or animation, or tap a wallpaper thumbnail image.
4. Tap ✓ or **SET WALLPAPER** and follow the instructions on the screen.



CAMERA AND VIDEO

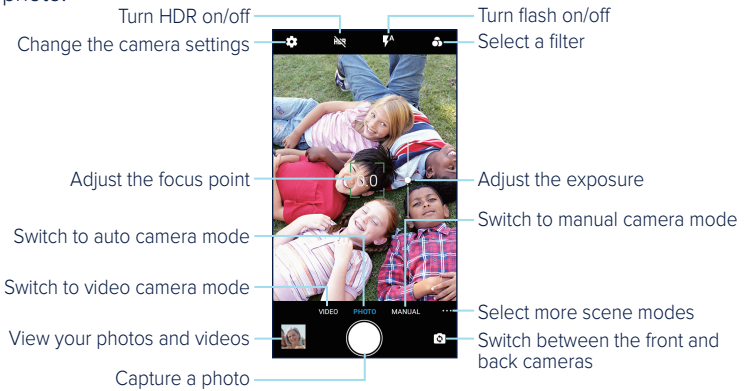
TAKING A PHOTO

1. From the home screen, tap .
2. Aim the camera at the subject and make any necessary adjustments.
3. Tap .

RECORDING A VIDEO

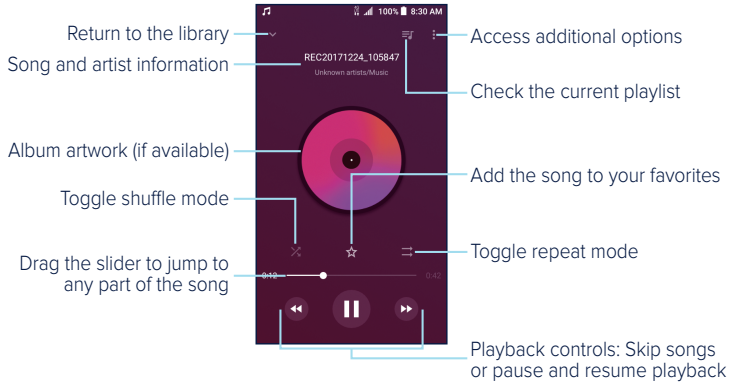
1. From the home screen, tap > **VIDEO**.
2. Aim the camera at the subject and make any necessary adjustments.
3. Tap to start and to stop recording.

TIP: While the recording is in progress, you can tap to save the frame as a photo.



PLAYING MUSIC

1. Swipe up on the home screen and tap .
2. Tap **All songs**.
3. Tap a song to play it.


Return to the library
Song and artist information
Album artwork (if available)
Toggle shuffle mode
Drag the slider to jump to any part of the song
Access additional options
Check the current playlist
Add the song to your favorites
Toggle repeat mode
Playback controls: Skip songs or pause and resume playback
100% 8:30 AM
REC20171224_105847
Unknown artists/Music

CONNECTIVITY

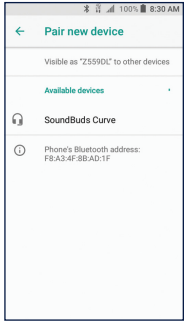
CONNECTING WITH A *BLUETOOTH*® HEADSET

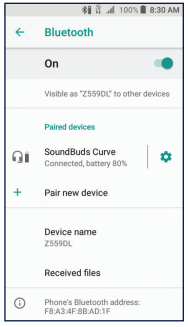
Turn on the *Bluetooth* headset and switch it to pairing mode. Refer to the headset's user guide for more information.

1. Swipe up on the home screen and tap > **Connected devices** > **Bluetooth**.
2. Slide the on/off switch if *Bluetooth* is off. When *Bluetooth* is on, the icon appears in the status bar.
3. Tap **Pair new device**.

   NOTE: Your phone automatically scans for and displays the IDs of all available *Bluetooth* devices in range.
4. Tap the ID of the headset, or any other device you want to pair with your phone. Enter a passcode if prompted.
5. If necessary, tap the ID of the paired headset to connect with it.

TIP: Tap the headset ID and then tap **OK** to end the connection.



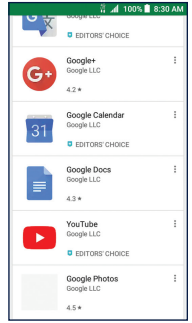


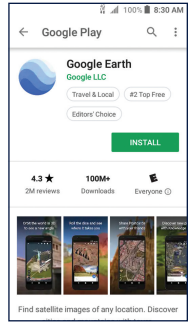
GOOGLE PLAY™

Google Play has millions of apps, games, music, movies, TV, books, magazines & more for you to enjoy. Before you begin, make sure that you are signed in to your Google account.

1. From the home screen, tap .
2. Find the apps you need either by category or by typing in the search field.
3. Tap the app to see more detailed description.
   CAUTION: Once installed, some apps can access many functions of the device, and/or a significant amount of your personal data. Scroll down and tap **Read more** > **App permissions** to see what the app can access.
4. Tap **INSTALL** (free apps) or the price (paid apps).
   NOTE: A payment method (such as a credit/debit card or Google Wallet™) is required to purchase apps.
5. For paid apps, follow additional on-screen instructions for payment.
6. Wait for the app to be downloaded and installed automatically. Payment needs to be authorized before paid apps start downloading.
7. The app is successfully installed when the icon appears in the status bar. You can find the new app after swiping up on the home screen.

NOTE: The content you can access in the Play Store depends on your region and your service provider.





FOR YOUR SAFETY

FCC RF EXPOSURE INFORMATION (SAR)

This phone is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the United States.

During SAR testing, this device was set to transmit at its highest certified power level in all tested frequency bands, and placed in positions that simulate RF exposure in usage against the head with no separation, and near the body with the separation of 0.6 inches (15 mm). Although the SAR is determined at the highest certified power level, the actual SAR level of the device while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output.

The exposure standard for wireless devices employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6 W/kg.

This device is complied with SAR for general population/uncontrolled exposure limits in ANSI/IEEE C95.1-1992 and had been tested in accordance with the measurement methods and procedures specified in IEEE1528.

The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this model phone is on file with the FCC and can be found under the Display Grant section of **www.fcc.gov/oet/ea/fccid** after searching on **FCC ID: SRQ-Z559DL**.

For this device, the highest reported SAR value for usage against the head is **0.85 W/kg**, and for usage near the body is **0.93 W/kg**.

While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirements.

SAR compliance for body-worn operation is based on a separation distance of 0.6 inches (15 mm) between the unit and the human body. Carry this device at least 0.6 inches (15 mm) away from your body to ensure RF exposure level compliant or lower to the reported level. To support body-worn operation, choose the belt clips or holsters, which do not contain metallic components, to maintain a separation of 0.6 inches (15 mm) between this device and your body.

RF exposure compliance with any body-worn accessory that contains metal was not tested and certified, and use such body-worn accessory should be avoided.

FCC REGULATIONS

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in

a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Contact Consumer Cellular at (800) 686-4460.

CAUTION: Changes or modifications not expressly approved by the manufacturer could void the user's authority to operate the equipment.

The antenna(s) used for this transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

HEARING AID COMPATIBILITY (HAC) REGULATIONS FOR MOBILE PHONES

In 2003, the FCC adopted rules to make digital wireless telephones compatible with hearing aids and cochlear implants. Although analog wireless phones do not usually cause interference with hearing aids or

cochlear implants, digital wireless phones sometimes do because of electromagnetic energy emitted by the phone's antenna, backlight, or other components. Your phone is compliant with FCC HAC regulations (ANSI C63.19- 2011).

While some wireless phones are used near some hearing devices (hearing aids and cochlear implants), users may detect a buzzing, humming, or whining noise. Some hearing devices are more immune than others to this interference noise and phones also vary in the amount of interference they generate. The wireless telephone industry has developed a rating system for wireless phones to assist hearing device users in finding phones that may be compatible with their hearing devices. Not all phones have been rated. Phones that are rated have the rating on their box or a label located on the box. The ratings are not guarantees. Results will vary depending on the user's hearing device and hearing loss. If your hearing device happens to be vulnerable to interference, you may not be able to use a rated phone successfully. Trying out the phone with your hearing device is the best way to evaluate it for your personal needs.

This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this phone for information on

hearing aid compatibility. If you have questions about return or exchange policies, consult your service provider or phone retailer.

M-Ratings: Phones rated M3 or M4 meet FCC requirements and are likely to generate less interference to hearing devices than phones that are not labeled. M4 is the better/higher of the two ratings.

T-Ratings: Phones rated T3 or T4 meet FCC requirements and are likely to be more usable with a hearing device's telecoil ("T Switch" or "Telephone Switch") than unrated phones. T4 is the better/ higher of the two ratings. (Note that not all hearing devices have telecoils in them.)

Your **ZTE Avid 559** meets the **M4/T3** level rating.

Hearing devices may also be rated. Your hearing device manufacturer or hearing health professional may help you find this rating. For more information about FCC Hearing Aid Compatibility, please go to **https://www.fcc.gov/general/disability-rights-office**.

DISTRACTIONS

Driving

Full attention must be given to driving at all times in order to reduce the risk of an accident. Using a phone while driving (even with a hands free kit) can cause distraction and lead to an accident. You must comply with local laws and regulations restricting the use of wireless devices while driving.

Operating Machinery

Full attention must be given to operating machinery in order to reduce the risk of an accident.

PRODUCT HANDLING

General Statement on Handling and Use

You alone are responsible for how you use your phone and any consequences of the use.

You must always turn off your phone wherever the use of a phone is prohibited. Use of your phone is subject to safety measures designed to protect users and their environment.

- Always treat your phone and its accessories with care and keep them in a clean place.
- Keep the screen and camera lens clean. An unclean screen or camera lens may slow down the phone's reaction to your operations or interfere with the image quality.
- Clean your phone and its accessories with a soft material such as a microfiber cleaning cloth. Do not use alcohol or other corrosive substances for cleaning or allow them to get inside.
- Do not expose your phone or its accessories to open flames or lit tobacco products.
- Do not expose your phone or its accessories to liquid, moisture or high humidity.

- Do not drop, throw or try to bend your phone or its accessories.
- Do not use harsh chemicals, cleaning solvents, or aerosols to clean the device or its accessories.
- Do not paint your phone or its accessories.
- Do not attempt to disassemble your phone or its accessories, only authorized personnel can do so.
- Do not expose or use your phone or its accessories in an environment with or that can reach extreme temperatures, minimum 23 °F and maximum 122 °F (minimum - 5 °C and maximum + 50 °C).
- Do not place your phone inside or near heating equipment or high-pressure containers, such as water heaters, microwave ovens, or hot cooking utensils. Otherwise, your phone may be damaged.
- Please check local regulations for disposal of electronic products.
- Do not carry your phone in your back pocket as it could break when you sit down.

Small Children

Do not leave your phone and its accessories within the reach of small children or allow them to play with it. They could hurt themselves or others, or could accidentally damage the phone. Your phone contains small parts with sharp edges that may cause an injury or may become detached and create a choking hazard.

Demagnetization

To avoid the risk of demagnetization, do not allow electronic devices or magnetic media close to your phone for a long time.

Electrostatic Discharge (ESD)

Do not touch the metallic connectors of the nano-SIM card and the microSDXC card.

Antenna

Do not touch the antenna unnecessarily.

Normal Use Position

When placing or receiving a phone call, hold your phone to your ear, with the bottom toward your mouth.

Air Bags

Do not place your phone in the area over an air bag or in the air bag deployment area as an airbag inflates with great force and serious injury could occur. Place your phone in a safe and secure area before driving your vehicle.

Seizures/Blackouts

Your phone can produce a bright or flashing light. A small percentage of people may be susceptible to blackouts or seizures (even if they have never had one before) when exposed to flashing lights or light patterns such as when playing games or watching videos. If you have experienced seizures or blackouts or have a family history of such occurrences, please consult a

physician. To reduce the risk of blackouts or seizures, use your phone in a well-lit room and take frequent breaks.

Repetitive Strain Injuries

To minimize the risk of Repetitive Strain Injury (RSI) when texting or playing games with your phone:

- Do not grip the phone too tightly.
- Press the buttons lightly.
- Use the special features which are designed to minimize the times of pressing buttons, such as Message Templates and Predictive Text.
- Take frequent breaks to stretch and relax.

Emergency Calls

This phone, like any other wireless phone, operates using radio signals, which cannot guarantee connection in all conditions. Therefore, you should not rely solely on any wireless phone for emergency communications.

Loud Noise

This phone is capable of producing loud noises, which may damage your hearing. Turn down the volume before using headphones, *Bluetooth* headsets or other audio devices.

Phone Heating

Your phone may become warm during charging and normal use.

ELECTRICAL SAFETY

Accessories

Use only approved accessories. Do not connect with incompatible products or accessories. Take care to not touch the device to metallic objects, such as coins or key rings, or allow them to contact or short-circuit the charging port and battery terminals. Never puncture the surface of the phone with sharp objects.

Connection to Vehicles

Seek professional advice when connecting a phone interface to the vehicle electrical system.

Faulty and Damaged Products

Do not attempt to disassemble the phone or its accessories. Only qualified personnel can service or repair the phone or its accessories. If your phone (or its accessories) has been submerged in water, punctured, or subjected to a severe fall, do not use it until you have taken it to be checked at an authorized service center.

CTIA REQUIREMENTS

- Do not disassemble or open, crush, bend or deform, puncture or shred the battery.
- Do not modify or remanufacture, attempt to insert foreign objects into the battery, immerse or expose to water or other liquids, expose to fire, explosion or other hazard.

- Only use the battery for the device for which it is specified.
- Only use the battery with a charging system that has been qualified with the system per CTIA Certification Requirements for Battery System Compliance to IEEE 1725. Use of an unqualified battery or charger may present a risk of fire, explosion, leakage, or other hazard.
- Do not short-circuit a battery or allow metallic conductive objects to contact the battery terminals.
- Replace the battery only with another battery that has been qualified with the system per this standard, IEEE-Std-1725. Use of an unqualified battery may present a risk of fire, explosion, leakage or other hazard. Only authorized service providers shall replace the battery. (If the battery is non-user replaceable).
- Promptly dispose of used batteries in accordance with local regulations.
- Battery usage by children should be supervised.
- Avoid dropping the phone or battery. If the phone or battery is dropped, especially on a hard surface, and the user suspects damage, take it to a service center for inspection.
- Improper battery use may result in a fire, explosion or other hazard.
- The phone shall only be connected to CTIA certified adapters, products that bear the USB-IF logo or products that have completed the USB-IF compliance program.

RADIO FREQUENCY INTERFERENCE

General Statement on Interference

Care must be taken when using your phone in close proximity to personal medical devices, such as pacemakers and hearing aids. Please consult your doctor and the device manufacturers to determine if the operation of your phone may interfere with the operation of your medical devices.

Pacemakers

Pacemaker manufacturers recommend that a minimum separation of 15 cm be maintained between a mobile phone and a pacemaker to avoid potential interference with the pacemaker. To achieve this, use the phone on the opposite ear to your pacemaker and do not carry it in a breast pocket.

Hearing Aids

People with hearing aids or other cochlear implants may experience interfering noises when using wireless devices or when one is nearby. The level of interference will depend on the type of hearing device and the distance from the interference source. Increasing the separation between them may reduce the interference. You may also consult your hearing aid manufacturer to discuss alternatives.

Medical Equipment

Turn off your wireless device when you are requested to do so in hospitals, clinics or health care facilities. These requests are designed to prevent possible interference with sensitive medical equipment.

Aircraft

Turn off your wireless device whenever you are instructed to do so by airport or airline staff.

Consult the airline staff about the use of wireless devices on board the aircraft and enable airplane mode on your phone when boarding an aircraft.

Interference in Vehicles

Please note that because of possible interference to electronic equipment, some vehicle manufacturers forbid the use of mobile phones in their vehicles unless a hands-free kit with an external antenna is included in the installation.

EXPLOSIVE ENVIRONMENTS

Gas Stations and Explosive Atmospheres

In locations with potentially explosive atmospheres, obey all posted signs to turn off wireless devices such as your phone or other radio equipment.

Areas with potentially explosive atmospheres include fueling areas, below decks on boats, fuel or chemical transfer or storage facilities, areas where the air contains chemicals or particles, such as grain, dust, or metal powders.

Blasting Caps and Areas

Power off your mobile phone or wireless device when in a blasting area or in areas where signs are posted to power off “two-way radios” or “electronic devices” to avoid interfering with blasting operations.

SUPPORT

For assistance, please contact:

Website: **ConsumerCellular.com/Help**

Telephone: **(800) 686-4460**

Need to test your cellphone?

You can place a FREE test call by dialing (888) 460-8781 from your cellular phone. If the call is completed correctly you will hear a recorded message telling you that your cellphone is working.

Check your minutes or change your plan.

With Consumer Cellular you are in control and can change your plan at any time. To check your usage and change your plan just go to My Account at ConsumerCellular.com or call (800) 686-4460 any time. The call is free.

WARRANTY

This product is guaranteed for a period of 12 months from the date of purchase. In the unlikely event of a fault occurring during this period, please contact the place of purchase. Proof of purchase is required for any service or support needed during the guarantee period.

This guarantee will not apply to a fault caused by an accident or a similar incident or damage, liquid ingress, negligence, abnormal usage, non-maintenance or any other circumstances on the user's part. Furthermore, this guarantee will not apply to any fault caused by a thunderstorm or any other voltage fluctuations. As a matter of precaution, we recommend disconnecting the charger during a thunderstorm. Batteries are consumables and are not included in any guarantee.

This guarantee does not apply if batteries other than ZTE original batteries are used.

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